



Gloria M Vila
5326 Royal Palm Ave
Sarasota, FL 34234
410-963-8746
gmv1111@yahoo.com

Relocating to Florida - Will work in the Sarasota, Orlando areas or remotely

DATABASE ADMINISTRATOR

PROFESSIONAL SUMMARY

I like to take the ball and roll with it! At the same time, I am an excellent team player. I have over 24 years of well-versed & extensive experience in Information Technology. I have been a Sybase DBA with 11 years experience with ASE 12.5.x and Replication. In addition I have 3 years experience implementing and supporting MS SQL Server, setting up Mirroring and logshipping techniques. Also have 2 years as a DB2 Database Administration with over 15 years of COBOL/DB2 /JCL development and Data Warehouse. Strong analysis, tuning & testing skills. I believe in doing things right the first time. I enjoy building database servers, databases, tables, procedures, extracting and analyzing data, and developing shell scripts for task automation. Have always worked in dynamic environments where fast learning of new applications, computer languages and different industries is a must. I am in the process of getting my Masters with a concentration in Database Administration & Business Intelligence. I am fluent in English and Spanish.

PROFESSIONAL HIGHLIGHTS

Database Administration

- Responsible for Database Administration (**Sybase ASE12.5.x, 12.0.x, 11.x, SQL Server & DB2**) support, **implementation, configuration, security, monitoring, backups, performance tuning and best practices**
- Responsible **Sybase Replication** Server (12.6, 12.1) support, installing, configuring, troubleshooting & failover
- Responsible implementation of **SQL Server 2005** and setting up **mirroring & logshipping**
- Oversee and support Sybase Replication and **failover**
- Provided **24/7 on-call** production database support
- Responsible Database & Application **Disaster Recovery** support
- Developed **SQL** code, stored procedures, triggers and views
- Performed **testing, troubleshooting and analysis**
- Responsible **Data Migration** and **Data Conversion** for internal and 3rd party applications
- Coordinated implementation of Data Releases.
- Made **recommendations** that helped streamline the release process and reduce implementation time by 2 hours
- Developed **requirements, design, standards & documentation**
- Set up bi-directional replication & **High Availability**
- Performed **data modeling** (physical & logical)

Project Lead

- Led a **project** which reports on over a million dollars collected daily at their collection agencies. Also performed the duties of a DB2 DBA
- **Backward re-engineered** the implementation this system upgrade, re-developing existing **system specifications, standards, data dictionary, and re-designing the DB2 Database, its tables and relationships.**
- Seamlessly coordinated the **project planning**, clearly documented, tested and implemented the **migration of Sybase 11.xx to Sybase ASE 12.0 and NT to Sun Solaris.**
- **Managed** Data & Application Migration Projects
- **Trained** and managed a staff of 6 employees on application development, support of nightly batch jobs
- **Coordinated** the development of user documentation
- Developed the batch and operations **documentation**
- Worked on projects developing and implementing **Strategic Planning, Focused Improvement, Key Performance Indicators**

Operating Systems and Communication Protocols

- Operating Systems (**Unix**, Solaris, **Linux**, **Windows**, NT, IBM **Mainframes**)
- Operating System Scripting (**ksh**, familiar with Perl)
- Database access methods (**ODBC** & DB-Lib)
- **VMWare**
- N-Tier architecture
- Communication protocols (TCP/IP & SOCKETS)

Application Development

- Extensive experience analyzing and extracting data from the **radiology & voice recognition systems** for individuals doing medical research or operational management of their various modalities and or radiology sections.
- Analyzed & made recommendations to correct and enhance application processes or developer's code
- Developed and extensive amount of Sybase **T-SQL code**
- Created **UDR Reports, Alerts, Documents and Interactive Documents** for **Siemen's Radiology System**
- Provided Application Development (**COBOL/DB2 & JCL**) and performance **recommendations**
- Backward re-engineered the implementation of a system upgrade, re-developing existing system specifications, standards, data dictionary, and re-designing the DB2 Database, its tables and relationships.
- Coded **shell scripts** and **CRONJOBS** making them easy to maintain, better documented, **modular/re-usable**
- Tested Methodologies (unit **testing**, functional testing, **fall back**, and **benchmark** testing)
- Created online, batch and other technical documentation in the form of a '**cookbook**'
- **Trained** technical staff and customer on application usage and **stored procedure writing**, or other software
- Used Change Management tools, Problem Tracking & Software Versioning

Vendor Software Support

- Supported **Siemens Radiology V27.1**, and **Syngo V30** implementation. Experienced with **Healthcare Data , Interfaces and HL7**
- Installed and supported upgrades to **Dun & Bradstreet's (M&D) Accounts Payable, General Ledger (3.0.0 & 3.0.2)** and Millennium Systems
- Made several recommendations to improve batch processing of the General Ledger nightly process reducing the processing window by 4 hours
- Trained and provided technical assistance to co-workers

TECHNICAL SKILL SET

Databases	Sybase 12.5.x, 12.0.x & 11.5, Sybase Replication Server 12.1 & 12.6, SQL Server 2005, DB2, MySQL
OS:	Linux, Unix, VM, Sun Solaris, OS 390, MVS/XA, Windows NT, Windows 7, Windows XP, Windows 98, DOS
Software:	T-SQL, Korn Scripting, HL7, COBOL, COBOL/DB2, JCL, Crystal Reports, Easytrieve, Perl & Perl/TK, ColdFusion, PHP, HTML, JavaScript, Cascading Style Sheets
Hardware:	SUN Servers, IBM Mainframes OS/390, PCs
Tools:	DBArtisan, Rapid SQL, ER/Studio, SecureCRT, SecureFX, MKS Toolkit, Exceed, Xterm, FTP, BCP, VMWare, MS Project, Excel, Word, Power Point, Access, Altaris, PVCS Tracker, QMF, Catalog Management for DB2, BMC & Platinum Utilities for DB2, SPUFI, AMS Utilities, DFSORT & PFSORT, TSO/ISPF, VSAM, DATA-EXPERT, FILE-AID, LIBRARIAN, TLMS, U/ACR Balancing, ACL (Audit Command Language), Macromedia DreamWeaver MX
Business Systems:	Radiology Information Systems-Syngo Workflow V30B, Novius 27.1 & 26.2, Healthcare Data , Interfaces and HL7, Disaster Recovery, , Small Commercial Policy Writing Systems, Surety/Bond, Large Policies Reporting System , Financial Data Warehouse, Claims Data Warehouse, Retirement Plan Administration, Agency Upload for Personal Lines, Puerto Rico Dept. of Treasury Income Reconciliation System, GL & AP, Personalized Benefit Reporting, Investment Allocations, Financial Contribution Margin Reporting

EMPLOYMENT HISTORY

Sybase & SQL Server Database Administrator Johns Hopkins Hospital, Dept. of Radiology, Baltimore, MD	2005 - Present
Sybase Database Administrator Snell Enterprises Inc., Columbia, MD	2005 - 2005
Sybase Database Administrator & Senior DB2 Data Analyst The St. Paul Travelers Insurance, Hunt Valley, MD	2000 - 2005
Technical Consultant at the St Paul Insurance, Baltimore, MD Compuware Corporation, Baltimore, MD	1999 - 2000
Project Lead/Application Engineer/Senior DB2 Analyst GM Group Consulting, San Juan, PR	1998 - 1999
Manager Consultant Ernst & Young, LLP, San Juan, PR	1997 - 1998
Sr. Programmer Analyst USF&G Insurance, Baltimore, MD	1994 - 1997
Technical Consultant, Sr. Programmer Analyst & Team Leader Compuware Corporation, Baltimore, MD	1991 - 1994
Programmer Analyst III Alexander & Alexander Insurance, Baltimore, MD	1989 - 1991
Programmer Analyst II T. Rowe Price Associates, Baltimore, MD	1986 - 1989

EDUCATION

Boston University , (Master Database Administration & Business Intelligence	2010 - present
College of Notre Dame of Maryland , Baltimore, MD - B.A. Management/CIS	1986
Università Per Stranieri , Perugia, Italy - Intermediate Italian	Summer 1983
Georgetown University , Washington, DC - Business Mgmt and English	Summer 1981

HONORS, AWARDS

Mentorship Program , The St Paul Insurance	2003
Key Contributor Award , USF&G Insurance	1996
R.A.V.E. (Recognize A Valued Employee) Award , USF&G Insurance	1996
Citizen Citation , City of Baltimore, Mayor William D. Schaeffer	1986

SPEAKING ENGAGEMENTS & TRAINING

Coordinator, Co-developer & Trainer : Sybase Stored Procedure Training, The St. Paul Insurance	2003
Guest Speaker : "Year 2000 Compliance", PRAICO Insurance & Chapter of Property & Casualty Underwriters of Puerto Rico	1998
Guest Speaker : "Year 2000: Compliance in the Corporate/Government Agency Computing Environment." , Information Security/Emergency Management Association of Puerto Rico	1997
Trainer : "Audit Command Language" (auditing software), Ernst & Young, LLP	1997

TECHNICAL & PROFESSIONAL COURSES

Digital Forensics	2010
PHP, HTML, JavaScript, Cascading Style Sheets, MySQL	2010
Project Management	2010
Crystal Reports	2008
MS SQL Server Administration	2007
ColdFusion	2006
Macromedia DreamWeaver (Basic & Intermediate)	2006
Siemen's Novius 27.1 (Radiology Information Systems)	2006
ORACLE Performance & Tuning	2004
ORACLE DBA 9i Fundamentals II	2004
ORACLE DBA 9i Fundamentals I	2004
PL/SQL for ORACLE 9i	2003
PERL	2002
Sybase Fast Track to ASE: 12.0	2001
Sybase System and Database Administration 12.5	2001
Sybase Powering up with ASE 12.5	2001
Consulting for the Advanced Practitioner, Ernst & Young, LLP	1997
Audit Command Language (ACL), Ernst & Young, LLP	1997
Basic & Advanced SMALLTALK & UI Frameworks	1996
OBJECTORY Requirements, Robustness Analysis, Design & Testing	1996
Franklin Quest Planner	1996
Advanced DB2	1995
General Ledger Technical Concepts, McCormack & Dodge	1992
Accounts Payable Technical Concepts, McCormack & Dodge	1998
Millennium Technical Concepts, McCormack & Dodge	1988